

## TERMS & CONDITIONS

**RESERVING EQUIPMENT:** equipment will be reserved upon receipt of a signed contract and a deposit of 25% of total charges, this deposit is non-refundable, client must provide PARTY ZONE LLC with final count 12 days prior to event.

**EVENT CANCELLATION POLICY:** the 25% deposit taken at booking is partially refundable if cancelled 45 days prior to event, if cancelled 45 to 10 days prior the event the deposit may be used as stored credit toward any rental within 3 years of original date, within 10 days the 25% deposit put down at reservation will be forfeited. There is the 12% cancellation fee off the 25% deposit paid at booking plus 4% additional fee if deposit was paid by credit or debit card.

**CREDIT CARD REQUIREMENTS:** A valid credit card is required to open an account, all information must be included and signature filled out at location at the bottom of this rental contract. charges billed to the credit card will consist of missing or damaged items or charges left unpaid after 10 days of event. A detailed invoice of those charges and copy of receipt will be mailed to you after the event, client hereby authorizes PARTY ZONE LLC to charge this credit card.

**MISSING OR DAMAGED ITEMS:** Items not returned within 5 days after event are considered missing, missing or damaged items will be charged the credit card at replacement cost, a detailed invoice of those items will be provided to client.

**SITE PREPARATION:** please be sure your site is ready [lawns mowed, furniture moved, vehicles moved, etc] before the crew is scheduled to arrive, client agrees to inform PARTY ZONE LLC in writing or fax to office at least 5 days prior to event, of the existence and location of any underground utilities [i.e phone lines, cable lines, sprinkler systems, water lines, gas lines, electric lines, septic system, etc.] or conditions that may interfere with the ability to stake or anchor equipment. client will assume responsibility for all damages to underground utilities in absence of notice of incorrect location of utilities PARTY ZONE EVENT RENTALS WILL NOT BE LIABLE FOR ANY DAMAGES OR INJURY AT EVENT

**DELIVERY AND SET UP:** PARTY ZONE LLC will strive to accommodate client delivery request; however, delays and changes in the schedule are sometimes unavoidable. we try to communicate any scheduling changes as they occur. All items will be delivered and picked up at designated location. The client must be available to count all items upon delivery and pick up; otherwise, PARTY ZONE LLC count will be considered accurate and we will assume all rentals have been received and are in working order. Please note that in the event of an emergency or problems with the equipment, it is up to the lessee to contact the lesser at 804 461 9182 immediately in order to expedite the problem if lessee fails to contact us the lesser is not responsible for any refunds

**CLEAN UP & PREPARATION FOR PICK UP:** All floral arrangements, trash, and decorations of any kind should be removed from tent or other rental equipment before scheduled pick up time. All chairs and tables should be stacked in designated location as delivered, linens should be food and particle free and shaken out before being placed in laundry bags. linens that are returned with burns, wax, holes, tears, permanent stains or otherwise unusable will be billed at replacement cost be sure to notify your caterer of this conditions

**WEATHER:** tents are temporary structures designed to handle most normal weather conditions; however, there may be situations that become unsafe such as high winds or lightning. Evacuation of tents is recommended in these or other unsafe conditions

**SUMMARY: RESPONSIBILITY OF EQUIPMENT REMAINS WITH THE CLIENT FROM THE TIME OF DELIVERY TO THE TIME OF PICKUP.** Please be sure all the equipment is secured when not in use and protected from the weather. All collection fees, attorney fees, court cost, or any expense involved in the collections of rental charges will be the client's responsibility. Be sure all equipment is returned according to these TERMS & CONDITIONS. The client is solely responsible for any additional charges incurred as a result of failure to meet these conditions.

**MOON BOUNCE RENTALS:** the lessee should have at least 1 person of average strength per inflatable available to assist with set up at the time of delivery, if needed. this person should be the person who will be responsible for operation of the ride. lessee is responsible for enforcing posted rules. instructions for safety and operation will be reviewed at the time of set up

**AT NO TIME SHOULD THE EQUIPMENT BE LEFT UNATTENDED NEGLIGENCE OR ABUSE;** lessee agrees to be responsible for any damage to PARTY ZONE LLC equipment, if damage is incurred while the equipment is in the possession of the lessee damage fees vary from \$50 to \$2500. NO FOOD, DRINKS, SHOES, OR SHARP OBJECTS ARE ALLOWED IN THE RENTALS ANY TIME. the operator is responsible for ensuring that the size and weight of the person entering the inflatable does not exceed the maximum. the lessee expressly assumes the responsibility of informing all person(s) who use, operate or rent the above specified rental equipment that, they do so at their own risk and that if any injury occurs to the person(s) using, operating or renting the equipment, PARTY ZONE

LLC, its employees, officers, directors, shareholders, agents, successors, and assigns shall not be held liable for any such injuries and/or resulting damages and, further, shall indemnify PARTY ZONE LLC in the event they are held liable for any injuries and/or resulting on damage. please note that in the event of an emergency or problems with the equipment, it is up to the lessee to contact the lesser at 804-461-9182 immediately in order to expedite the problem if lessee fails to contact us the lessor is no responsible for any refunds.

lessee understands and acknowledges that play on an amusement devise entails both known and unknown risks including, but not limited to, physical injury from falling, slipping, crashing or colliding, emotional injury, paralysis, distress, damage or death to any and all claims, actions, suits, proceedings, costs, expenses , fees, damages and liabilities, including, but not limited to, reasonable attorney's fees and costs, arising by reason of injury, damage, or death to person or property, in connection with or resulting from the used of leased equipment. this includes, but is not limited to, the manufacture, selection, delivery, possession, use, operation, or return of the equipment .lessee hereby releases and hold harmless PARTY ZONE LLC from injuries or damages incurred as a result of the used of the leased equipment. PARTY ZONE LLC cannot, under any circumstances, be held liable for injuries as a result of inappropriate use, god, nature, or other conditions beyond its control or knowledge. lessee also agrees to indemnify and hold harmless PARTY ZONE LLC from any loss, damage, theft or destruction of the equipment during the term of the lease and extensions thereof.

**OVERNIGHT RENTALS:**

lessee understands and acknowledges that the blower is to be removed from the inflatable device and locked up in a secure location overnight.

\_\_\_\_\_ Initial

I HAVE READ AND AGREE TO THE ABOVE TERMS & CONDITIONS AND ACKNOWLEDGE RECEIPT. THIS CONTRACT IS VALID FOR ALL RENTALS PURCHASED BY THIS CLIENT, AND SUPERSEDES ALL PRIOR CONTRACTS

**CREDIT CARD INFORMATION:**

MCA/ISA ACCOUNT # \_\_\_\_\_

EXP. \_\_\_\_\_

DATE OF EVENT \_\_\_\_\_

SECURITY CODE \_\_\_\_\_

LOCATION OF FUNCTION \_\_\_\_\_

CLIENT NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

PHONE \_\_\_\_\_ CELL \_\_\_\_\_

EMAIL \_\_\_\_\_

CLIENT SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_